

FTS express™

The Ultimate Billing Appliance

No matter how much your customers grow, how many systems they will need, and what architectural changes they will have to make to accommodate future growth – they will prefer working with the same business support software.

FTS express – an extremely flexible appliance that can be adapted to the needs of every IP operator.

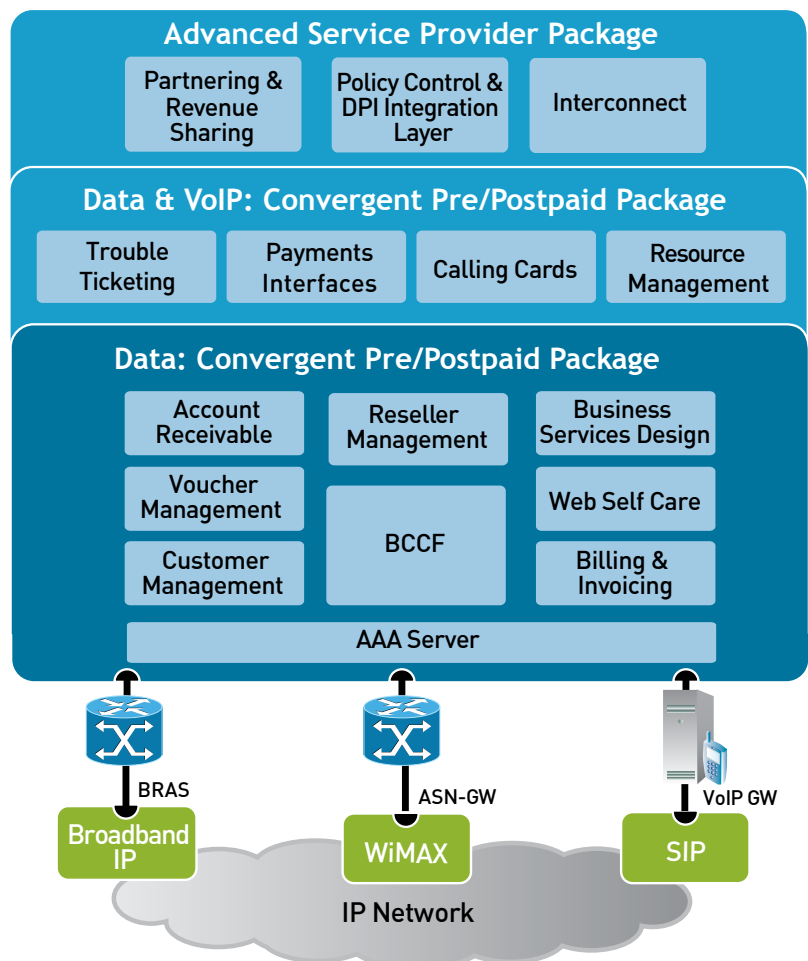
Benefits and Features

- All-in-one solution for online charging, billing, AAA, balance management, customer care, and more
- Cost effective and reliable
- Policy Control – takes events beyond billing
- 50,000-subscriber-ready with basic hardware configuration
- Short deployment and implementation times
- Easily customizable to suit each operator’s needs
- Predefined yet expandable business and rating rules
- Consolidated and easy to deploy package ready to grow
- Configurable - minimal setup time for full operational mode
- Easy UI setup for localization (taxes, currency), rating, and business rules
- Expandable - additional supporting modules and standard published APIs
- Scalable – seamless transition to full-fledged Leap™ Billing & CRM with no changes in procedures and/or interfaces

FTS express Architecture and Functionality

FTS express benefits from FTS’ years of experience and success in billing and CRM implementations, at a fraction of the cost of full-fledged solutions.

Featuring the core components of FTS’ field-proven architecture, FTS express packs it all in a very compact plug-and-play appliance.



FTS express™ - Architecture & Functionality

AAA Server

- WiMAX NWG Stage 3, fully 16e supported
- VoIP, ASN gateways, Hotspots and BRAS support (SG-1, Redback, Cisco)

Leap Business Control & Charging Function (BCCF)

- High-power charging and business-rules engine
- Business rules based on service, customer, balance, network and time-based events

Customer Management

- Intuitive web-based UI maintaining customers, products and services
- Flexible trouble-ticket modules

Business Planning

- Easily configure and maintain business rules, rates, and pricing parameters
- Create new business plans seamlessly and on the fly

Web Self Care

- Enables subscribers to view their balances call details
- Enables subscribers to load and top-up vouchers

Reseller Management

- Keep track of reseller's customers, balances and credit limit
- Manage resellers for vouchers distribution allowing specific reseller discounting and more

Reseller Customer Management

- Intuitive web-based UI allowing reseller to create, view and manage customers and services
- Allowing resellers to receive commissions and bonuses, based on configurable business rules

Billing & Invoicing

- Produce Invoices; process postpaid transactions
- Support complex cross-product packages
- Export invoices in multiple formats (XML, HTML, PS)

Voucher Management

- Prepaid vouchers
- Maintain full voucher lifecycle and distribution

Resource Management

- Keep track of resources such as IP addresses and VoIP numbers, with a configurable lifecycle
- Create dedicated pools for reserving specific ranges

Accounts Receivable

- Process, collect and request payments; manage taxes, generate accounting reports, and more
- Export all financial activities for G/L

Partner Management

- Keep track of revenue-sharing partners with flexible contracts
- Easy definition of revenue-sharing business rules

Calling-Card Management

- Maintain full calling-cards lifecycle and distribution
- Anonymous users can pay for different services

Interconnect

Provide interconnect settlements of agreements between communication providers

- Create new partner agreements seamlessly
- Provide invoicing reports by partners agreements

Incremental Packages – Cost-Effective Solutions

FTS express comes in three flavors. You can start small with core modules for basic operation and grow with additional components to a mature IP implementation as your own business grows. All packages are white-labeled, include a training package and Oracle database:

| Function | Data: Convergent Pre/Postpaid Package | Data & VoIP: Convergent Pre/Postpaid Package | Advanced Service Provider Package |
|--|---------------------------------------|--|-----------------------------------|
| Customer management | ✓ | ✓ | ✓ |
| Business services design | ✓ | ✓ | ✓ |
| Credit control & charging | ✓ | ✓ | ✓ |
| AAA Server | ✓ | ✓ | ✓ |
| Billing & invoicing | ✓ | ✓ | ✓ |
| Customer self-care | ✓ | ✓ | ✓ |
| Voucher management | ✓ | ✓ | ✓ |
| Affiliates & dealers management | ✓ | ✓ | ✓ |
| Affiliates & dealers self-care customer management | ✓ | ✓ | ✓ |
| Account receivables: installments, credit note, receipts | ✓ | ✓ | ✓ |
| Trouble ticketing | | ✓ | ✓ |
| Calling cards | | ✓ | ✓ |
| Online payments support & Integration module | | ✓ | ✓ |
| Offline payments importing | | ✓ | ✓ |
| Resource Management | | ✓ | ✓ |
| Interconnect | | | ✓ |
| Partnering & revenue sharing | | | ✓ |
| Policy control & DPI integration layer | | | ✓ |

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